



Unisys Global Services Hungary (UGSH) opened its **Budapest** office in January 2007 and a second office in **Pécs** in 2012 - providing business process outsourcing and technical help desk services to its prestigious clients across Europe.

We are currently looking for talented individuals to our Budapest and Pécs offices as a

Trainee (as “IT Customer Specialist”)

For French or German or Italian or Russian support

with excellent English language skill

For a minimum of 8 months period

As an IT Customer Specialist you will

- Provide technical support over the telephone and via e-mail to Unisys clients
- Troubleshoot, diagnose and correct technical faults
- Be responsible to either solve the calls yourself, or assign and follow up calls until client functionality has been restored
- Work together with colleagues to share information, collaborate on problem solving and identify major service issues

We are seeking applicants who are

- Native or close to native in **French/German/Italian/Russian**; other language could also be an advantage
- Fluent in **English**
- Customer-focused, self-motivated and have excellent communication skills
- Proficient in the use of Microsoft Office

In return, we offer a competitive compensation package and the exciting opportunity to be part of a rapidly growing international company. Successful applicants can look forward to training and development possibilities, as well as challenging career prospects.

If you would like to join us, please register on our website: <http://jobs.unisys.com/> or via mail ugsh-recruitment@unisys.com and write the position's name into the subject field and add **“Erasmus traineeship”**.